Edmonton, Alberta

QA Manager - Agile QA

Background

Questionmark are a company with recognised global presence in e-learning and assessment automation with software covering all aspects of this field, from authoring to delivery and reporting. We are a fast-growing company, with a dedicated, passionate, and global workforce and offices in London, Edmonton, Connecticut and Belgium. We care about the satisfaction of our employees and we reward them for meeting and exceeding expectations and promote a relaxed, fun and highly productive approach to work. We develop ahead of the curve to ensure we maintain our market leading position and utilize cutting edge tools and technology.

Role of the QA Manager

We are looking for an enthusiastic leader for our agile QA Team who has proven experience of researching, implementing and managing appropriate methodologies, best practices, technology, systems and processes to facilitate the effective Quality Assurance of software in a productive and efficient way. The successful candidate will be an experienced QA Manager who has experience of testing software within a Windows environment. This role will suit a hands-on, can-do individual who loves technology and has a deep understanding of QA practices. The ability to communicate and demonstrate the performance of the QA team and the impact of QA investment to people at all levels within our organization is essential.

Essential Skills:

- University computer science degree or equivalent qualification
- At least 2 years experience as a Quality Assurance Manager with at least 6 years experience as a software or QA engineer
- Experience in implementing and championing an agile software development methodology in an organisation (ideally with Scrum)
- Strong self motivation and organisation
- A deep and keen interest in technology
- Ability to learn new software and technologies guickly
- Ability to exercise initiative in the execution of responsibilities
- A keen eye for detail and the ability to investigate software failures to ascertain the source of the failure
- Proven practical experience of:
 - Automated testing systems
 - Test management systems
 - Lab management systems
 - Oracle and SQL server databases
 - Configuring a range of Windows operating systems
 - o IIS
 - o **SQL**
 - Web technologies

Desirable Skills:

- Experience and knowledge of the following tools:
 - o TFS
 - VSTS Test Edition
 - SOATest
 - o JMeter
 - o QTP
 - Selenium

Hands on experience of using Cloud Computing

Attributes of the QA Manager:

The successful candidate will be self-motivated and proactive with a flexible and questioning mind who is able to see the bigger picture when testing a system. Candidates should want to take on responsibility and ownership of tasks, understanding the importance of feedback. They will be able to demonstrate strong analytical skills and methodical approach with a thirst for knowledge and a desire to develop their software testing abilities within a product environment.

Candidates must be eligible to work within Canada

The package:

We offer excellent salary and benefits that include flexible working hours, ?? days annual leave plus statutory holidays, company bonus scheme, private medical insurance, subsidized gym membership, home working, and the use of a company laptop.